

Prolific File Transfer Instructions (Anon-V2)

Using

Prolific's file transfer can be accessed by going to our website (http://www.prolific.ca/) and clicking on the green "File Transfer" button on the left hand side of the window. This will display the following window (*Note, you have to use the scroll bar to access the entire window);



Details

- Upon receipt of your file the system automatically sends a notification e-mail to our CSR dept., it would help expedite the job if you put a brief description in the "Notes" section of the File Transfer window, including your Prolific sales representatives name.
- Folders can only be transmitted if they are archived (eg. zip or .sit) into a single file. Jobs containing multiple files should always be transmitted as a group in a .zipped folder, not as a loose set of individual files.
- The Web based system has a size limit of 2GB per individual file, to send larger files, please use an FTP Client and the following credentials;

Address = ftp.prolific.ca (or 67.208.64.241)

Usr = pganon

Pswd = pganon

- Please name each file with a brief descriptive name, and please avoid the use of any non alphanumeric characters.
- If re-submitting files for corrections (for eg.), please use an ascending version suffix on the file name to ensure accurate identification of the current file. eg. (1st file) Brochure.pdf (2nd file) Brochure_V2.pdf etc.

Help

Should you experience any difficulties with the file transfer system please contact either; Jason at jasonn@prolific.ca (204-697-6969) or Stephan at stephanb@prolific.ca (204-697-6983)

150 Wyatt Road

Winnipeg, MB

Canada R2X 2X6

p:204 • 694 • 2300

f:204 • 632 • 5720

web: www.prolific.ca